



	<p>People who require health and community care services are enabled to sustain and improve their health, manage their long term condition, cope with disability and live as independently as possible</p> <p>People are enabled to make better life choices and lead healthier lives</p> <p>Successful, achieving, inclusive communities with the confidence, capability and capacity to tackle the things that matter to them</p> <p>Community planning partner services are responsive to local people's needs</p>
<p><b>Strategic Outcome</b></p>	<p><b>To empower homeless people to transform their lives :</b></p> <p>People at risk of homelessness will receive timely and clear information and support. All unintentional homeless will have access to good quality settled accommodation.</p>
<p><b>What do we want to achieve/ improve (Priority/ Output)</b></p>	<p><b>(1)</b>To make best use of the corporate planning framework in order to address the root causes of homelessness through an integrated approach with all relevant services in order to prevent homelessness. <b>(2)</b>To enhance and build on the Homelessness Prevention service. <b>(3)</b>To enhance and build on the Housing Support services in Aberdeenshire. <b>(4)</b>To review our Accommodation Strategy and Action Plan for future service delivery. <b>(5)</b>To work in partnership with NHS Grampian to identify, address and remove any barriers to access health and wellbeing services.</p>
<p><b>Challenges</b></p>	<p><b>(1)</b>Ensuring that those accessing the housing service and are assessed as requiring temporary accommodation and for those it applies to, permanent accommodation are provided with suitable accommodation. <b>(2)</b>Lack of affordable housing to rent and to buy both in terms of new supply and turnover of existing stock. <b>(3)</b>The continuing impact from Welfare Reform changes <b>(4)</b>The continuing impact of implementing the Housing Support Regulation <b>(5)</b>Engaging with Service Users <b>(6)</b>Improving the health and wellbeing of those who are homeless or at risk of homelessness.</p>

	<p><b>(7)</b>Supporting service users who are found to be intentionally homeless.  <b>(8)</b>Limited resources.  <b>(9)</b>Potential for change in a Post-Referendum Scotland</p>
<p><b>Opportunities</b></p>	<p><b>(1)</b>To raise the profile of homelessness to further improve the integration of services internally and externally – Homelessness is not just a housing issue but a corporate one.  <b>(2)</b>Provision of effective Housing &amp; partner prevention activity.  <b>(3)</b>Following on from our internal Housing Support Review we will build and implement a Housing Support Outcomes Monitoring Tool – Summer 2014  <b>(4)</b>Provision of ongoing housing and wider support to help the most vulnerable stay in settled accommodation  <b>(5)</b>Flexibility to offer tenure solutions tailored to needs of homeless applicants  <b>(6)</b>The potential to reduce the use of B&amp;B accommodation and increase temporary accommodation and longer term goal of temporary accommodation reduction.  <b>(7)</b> COSLA and the Scottish Government statement of ambition (in response to the Christie Commission report on the Future Delivery of Public Services) places statutory duty on individual partners to work together to improve outcomes through participation in community planning. Aberdeenshire’s Single Outcome Agreement is underpinned by a strong commitment to integration and prevention.  <b>(8)</b>Reviewing the future needs and commissioning for Housing Support Services  <b>(9)</b>Potential for change in a Post-Referendum Scotland</p>
<p><b>How well are we doing</b></p>	<p><b>Baseline 2012/13 –</b>  <b>(1)</b>Number of presentations/applications made to Housing: <b>2012/13 – 1,409</b>  <b>(2)</b>Number of repeat presentations as a percentage of total presentations (Scottish Government Definition): <b>2012/13 – 3.28%</b>  <b>(3)</b>Spend on B&amp;B12/13 baseline £2,642,000  12/13 target £2,246,000 – 20% reduction  Actual figure for 2012/13 - £1,363,000  <b>2012/13 – 48% reduction</b>  <b>(4)</b> The percentage of service users who received advice and information from our Prevention Service and subsequently do not go on to present as a homeless applicant – <b>New indicator 2013/14 – Target set at 65%.</b></p>

	<p><b>Year end 2013/14 –</b></p> <p><b>(1)</b>Number of presentations/applications made to Housing: <b>2013/14 – 1,227 – 13% reduction on 12/13 demonstrates a continuing downward trend from 11/12.</b></p> <p><b>(2)</b>Number of repeat presentations as a percentage of total presentations (Scottish Government Definition): <b>2013/14 – 4.20% - Within 5% target of total presentations.</b></p> <p><b>(3)</b> Spend on B&amp;B12, we have continued exceptional performance with spend on B&amp;B <b>2013/14 – with a target spend of £1,797,000 Actual send was £976,000 for 13/14 this figure represents a 46% below target spend and equates to £824,000.</b></p> <p><b>(4)</b> The percentage of service users who received advice and information from our Prevention Service and subsequently do not go on to present as a homeless applicant. <b>Baseline 2013/14 – target achieved at 65% from 2640 approaches to the service.</b> Target left at 65% for 2014/15.</p>
<p><b>Lead Officers</b></p>	<p>Housing Manager (Options and Homelessness) Service Development Officer (Homelessness)</p>
<p><b>Strategic Outcome Group</b></p>	<p>Homelessness Strategic Outcome Group</p>

