Your Council, Your Services
Increasing Efficiency 2017/18

Delivering our services: We asked, you said
In 2015, we asked you: “Do you agree that the council should continue to identify efficiencies in order to protect essential services?”

- 91% agreed
- 7% neither agreed nor disagreed
- 2% disagreed

What do we spend?
Each year, on average we spend £530 million on delivering services and £131 million on capital projects.

- Aberdeenshire Council is consistently looking at ways to improve our local services and increase efficiency, to deliver best value for communities across Aberdeenshire.

What are we doing to increase efficiency?

Aberdeenshire Council works collaboratively to

- ensure maximum efficiency and best value
- reduce expenditure
- increase productivity
- improve customer service

Working in collaboration to procure services
We are working in partnership with Aberdeen City Council and Highland Council to jointly buy services.

- Over 5 years, we will spend £7.3 million less (by working in partnership, we are saving £1.46 million per year)

Reducing the amount we print
We have committed to printing 20% less.

- Changes in how we deliver print will result in savings of £600,000 per year

Driving digital innovation
- This will result in a 40-50% reduction in energy use*.

- Through our workSPACE strategy:
  - Streamlined our offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
  - Removed desk phones, so phone calls and meetings can be made direct from computers will save £500,000

- Removing desktop phones, as more meetings can be done remote and on-line, will save £500,000.

- By 2016, 10% of calls are now on-line.

- By 2017, we are on track to reduce energy usage by 20%.

- In 2015, we asked you: “Do you agree that the council should introduce rolling public access WiFi in many of our buildings.”

- 98 facilities reduced to 68
- Stornoway offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
- Reduced the number of facilities by 30
- Saved running costs of £727,000

- Releasing 30 facilities saved running costs of £727,000

- In 2015, we asked you: “Do you agree that the council should continue to identify efficiencies in order to protect essential services?”

- 91% agreed
- 7% neither agreed nor disagreed
- 2% disagreed

- £500,000
- £800k

- £113 million on capital projects

- £530 million on delivering services

- Your Council, Your Services

- From mountain to sea

Your feedback is important to us in setting our budget for the future. Please take a couple of minutes to complete our survey below to Have your say.

What are we doing to increase efficiency?

What do we spend?
 Each year, on average we spend £530 million on delivering services and £131 million on capital projects.

- Aberdeenshire Council is continuously looking at ways to improve our local services and increase efficiency, to deliver best value for communities across Aberdeenshire.

What are we doing to increase efficiency?

Aberdeenshire Council works collaboratively to

- ensure maximum efficiency and best value
- reduce expenditure
- increase productivity
- improve customer service

Working in collaboration to procure services
We are working in partnership with Aberdeen City Council and Highland Council to jointly buy services.

- Over 5 years, we will spend £7.3 million less (by working in partnership, we are saving £1.46 million per year)

Reducing the amount we print
We have committed to printing 20% less.

- Changes in how we deliver print will result in savings of £600,000 per year

Driving digital innovation
- This will result in a 40-50% reduction in energy use*.

- Through our workSPACE strategy:
  - Streamlined our offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
  - Removed desk phones, so phone calls and meetings can be made direct from computers will save £500,000

- Removing desktop phones, as more meetings can be done remote and on-line, will save £500,000.

- By 2016, 10% of calls are now on-line.

- By 2017, we are on track to reduce energy usage by 20%.

- In 2015, we asked you: “Do you agree that the council should introduce rolling public access WiFi in many of our buildings.”

- 98 facilities reduced to 68
- Stornoway offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
- Reduced the number of facilities by 30
- Saved running costs of £727,000

- Releasing 30 facilities saved running costs of £727,000

- In 2015, we asked you: “Do you agree that the council should continue to identify efficiencies in order to protect essential services?”

- 91% agreed
- 7% neither agreed nor disagreed
- 2% disagreed

- £500,000
- £800k

- £113 million on capital projects

- £530 million on delivering services

- Your Council, Your Services

- From mountain to sea

Your feedback is important to us in setting our budget for the future. Please take a couple of minutes to complete our survey below to Have your say.

What are we doing to increase efficiency?

Aberdeenshire Council works collaboratively to

- ensure maximum efficiency and best value
- reduce expenditure
- increase productivity
- improve customer service

Working in collaboration to procure services
We are working in partnership with Aberdeen City Council and Highland Council to jointly buy services.

- Over 5 years, we will spend £7.3 million less (by working in partnership, we are saving £1.46 million per year)

Reducing the amount we print
We have committed to printing 20% less.

- Changes in how we deliver print will result in savings of £600,000 per year

Driving digital innovation
- This will result in a 40-50% reduction in energy use*.

- Through our workSPACE strategy:
  - Streamlined our offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
  - Removed desk phones, so phone calls and meetings can be made direct from computers will save £500,000

- Removing desktop phones, as more meetings can be done remote and on-line, will save £500,000.

- By 2016, 10% of calls are now on-line.

- By 2017, we are on track to reduce energy usage by 20%.

- In 2015, we asked you: “Do you agree that the council should introduce rolling public access WiFi in many of our buildings.”

- 98 facilities reduced to 68
- Stornoway offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
- Reduced the number of facilities by 30
- Saved running costs of £727,000

- Releasing 30 facilities saved running costs of £727,000

- In 2015, we asked you: “Do you agree that the council should continue to identify efficiencies in order to protect essential services?”

- 91% agreed
- 7% neither agreed nor disagreed
- 2% disagreed

- £500,000
- £800k

- £113 million on capital projects

- £530 million on delivering services

- Your Council, Your Services

- From mountain to sea

Your feedback is important to us in setting our budget for the future. Please take a couple of minutes to complete our survey below to Have your say.

What are we doing to increase efficiency?

Aberdeenshire Council works collaboratively to

- ensure maximum efficiency and best value
- reduce expenditure
- increase productivity
- improve customer service

Working in collaboration to procure services
We are working in partnership with Aberdeen City Council and Highland Council to jointly buy services.

- Over 5 years, we will spend £7.3 million less (by working in partnership, we are saving £1.46 million per year)

Reducing the amount we print
We have committed to printing 20% less.

- Changes in how we deliver print will result in savings of £600,000 per year

Driving digital innovation
- This will result in a 40-50% reduction in energy use*.

- Through our workSPACE strategy:
  - Streamlined our offices in Peterhead to reduce costs, from 12 offices to 1, saving £150,000 p.a.
  - Removed desk phones, so phone calls and meetings can be made direct from computers will save £500,000

- Removing desktop phones, as more meetings can be done remote and on-line, will save £500,000.

- By 2016, 10% of calls are now on-line.

- By 2017, we are on track to reduce energy usage by 20%.

- In 2015, we asked you: “Do you agree that the council should continue to identify efficiencies in order to protect essential services?”

- 91% agreed
- 7% neither agreed nor disagreed
- 2% disagreed

- £500,000
- £800k

- £113 million on capital projects

- £530 million on delivering services

- Your Council, Your Services

- From mountain to sea

Your feedback is important to us in setting our budget for the future. Please take a couple of minutes to complete our survey below to Have your say.