

**Advice Agencies &
Useful Contacts in
Aberdeenshire**



List of Towns**Page**

Aberdeen	4-6
Aberchirder	6
Aboyne	6
Alford	7
Banchory	7
Banff	7-8
Ballater	8
Braemar	8
Ellon	9
Fraserburgh	9
Huntly	10
Inverbervie	10

List of Towns**Page**

Inverurie	10
Laurencekirk	11
Peterhead	11
Portlethen	12
Stonehaven	12
Strathdon	12
Tarland	13
Turriff	13
Westhill	14

All information in this book was correct at time of printing

Organisation	Address & Contact Details	Opening Times
These Agencies can be contacted by anyone living in Aberdeenshire and Aberdeen City		
Aberdeen		
Aberdeen Illness & Disability Advice Service	38 Union Terrace, Aberdeen AB10 1NP 01224 379767 / 07778 047631 aidadvice@aol.co.uk	Mon - Sun 10.00am - 4.00pm Additional appointments available by request
Aberdeen Cyrenians Advice and Information Drop In Service	62 Summer Street, Aberdeen AB10 1SD 01224 625732 info@aberdeen-cyrenians.org www.aberdeen-cyrenians.org	Mon, Tue, Thur 10am - 3.45pm Wed 10am - 12pm Fri 10am - 2.45pm Sat, Sun - 12pm - 2pm (Street Alternatives)
ASSIST (Housing Support for Grampian Housing Association & Sanctuary Scotland)	Huntly House, 74 Huntly Street, Aberdeen AB10 1TD 01224 208540 info@assistproject.co.uk www.grampianhousing.co.uk	Mon - Fri 9am - 5pm Wed 9am - 11.30am office closed for staff training
Cash In Your Pocket (CIYP)	The Bridges Centre, 2-4 Poynerook Road, Aberdeen AB11 5RW Freephone 0800 953 4330 01224 974402 info@ciypp.co.uk www.ciypp.co.uk	Mon - Fri 10am - 4pm
Civil Legal Assistance Office (Legal Advice and Referrals)	353 Union Street, Aberdeen AB11 6BT 01224 402330 aberdeen@clao.org.uk www.clao.org.uk/Our_Offices/Aberdeen/Aberdeen-index	By appointment Mon - Fri 9am - 5pm

Organisation	Address & Contact Details	Opening Times
These Agencies can be contacted by anyone living in Aberdeenshire and Aberdeen City		
Grampian Credit Union	224 Holburn Street, Aberdeen AB10 6DB 01224 576990 admin@grampiancreditunion.co.uk www.grampiancreditunion.co.uk	Mon, Wed, Thur 9.30am - 4.30pm Tue 10am - 4.30pm Fri 9.30am - 4.00pm
Grampian Women's Aid	25 Greenfern Rd, Aberdeen AB16 6TS 01224 593381 info@grampian-womens-aid.com www.grampian-womens-aid.com	Mon - Fri 9.30am - 4.30pm
Grampian Regional Equality Council (Counselling Service for Young People who have been the Victims of Prejudice Harassment or Bullying)	41 Union Street, Aberdeen AB11 5BN 01224 595505 info@grec.co.uk www.grec.co.uk	Mon - Fri 10am - 4pm
Bridging the Gap with Kinship Support SCIO	9 Bon Accord Square, Aberdeen AB11 6DJ 01224 210060 07904 542535 BTGWKS@outlook.com www.befriendachild.org.uk/get-involved/special-projects	Mon - Fri 9am - 4.30pm

Organisation	Address & Contact Details	Opening Times
These Agencies can be contacted by anyone living in Aberdeenshire and Aberdeen City		
SMART Money Advice (Money Advice for Grampian Housing Association, Castlehill, Sanctuary Scotland Langstane Tenants)	Huntly House, 74 Huntly Street, Aberdeen AB10 1TD 01224 202934 smart@grampianhousing.co.uk www.grampianhousing.co.uk	Mon - Fri 9am - 5pm Wed 9am - 11.30am office closed for staff training
SCARF (Advice and Support for Energy and Fuel Issues)	1 Cotton Street, Aberdeen AB11 5EE 01224 213005 info@scarf.org.uk www.scarf.org.uk	Mon - Fri 9am - 5pm
Aberchirder		
Aberchirder Outreach– Turriff & District Citizens Advice Bureau	Aberchirder Medical Practice, Park View, Aberchirder AB54 7SW 01888 562495 advice@turriffcab.casonline.org.uk www.turriffcab.org.uk	By appointment Thur 10am - 12 noon
Aboyne		
Aboyne Outreach–South West Aberdeenshire Citizens Advice Bureau	Business Centre, Huntly Road, AB34 5HE Located on Ground Floor 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only Thur from 10am

Organisation	Address & Contact Details	Opening Times
Alford		
Alford Outreach–South West Aberdeenshire Citizens Advice Bureau	Howe Trinity Church Centre, Main Street, Alford AB33 8AD 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only Tue from 10am
Banchory		
Banchory Outreach–South West Aberdeenshire Citizens Advice Bureau	Units 8/9, Scott Skinner Square, Posties Walk, Banchory AB31 5SE 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only Tue & Wed 10am - 1pm Specialist appointments only Mon
Banff		
Banff Outreach–Turriff & District Citizens Advice Bureau	Chalmers Hospital, Clunie Street, Banff AB45 1JA 01888 562495 advice@turriffcab.casonline.org.uk www.turriffcab.org.uk	By appointment only Fri 9.30am - 11.30pm

Organisation	Address & Contact Details	Opening Times
Banff Outreach - Turriff & District Citizens Advice Bureau	Deveron Centre, Bellevue Road, Banff, AB45 1BY 01888 562495 advice@turriocab.casonline.org.uk www.turriocab.org.uk	By appointment only Wed 10am - 12 noon
Ballater		
Ballater Outreach–South West Aberdeenshire Citizens Advice Bureau	Beaton Craigie Room, Victoria and Albert Halls, Station Square, AB35 5PQ 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk Located on lower ground floor of the Halls complex. Access on Monaltrie Road, back of the hall.	By appointment only Wed 10am - 1pm
Braemar		
Braemar Outreach–South West Aberdeenshire Citizens Advice Bureau	Braemar Medical Practice, St Andrew's Terrace, Podiatry Room AB35 5WR 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only 1st & 3rd Mon of the month 10.30am - 12.30pm

Organisation	Address & Contact Details	Opening Times
Ellon		
Ellon Advice Centre (Gordon Rural Action)	Inverythan House, The Square, Ellon AB41 9JB 01358 724425 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon & Fri 9am - 3pm
Fraserburgh		
People First–Lend A Hand Project–Welfare Rights Advice and Benefit Appeal Representation for People with Learning Difficulties	01346 515816 / 07975 563708 Vicciroberton@gmail.com	By appointment only Mon - Fri
Here For You Centre – Multiple Services including Digital Support, Employment Support, and CAB	48 Broad Street, Fraserburgh AB43 9AH 01346 514140 hereforyoucentre@gmail.com	Mon 10am - 4pm Tue - Fri 9am - 4pm

Organisation	Address & Contact Details	Opening Times
Huntly		
Huntly Advice Centre (Gordon Rural Action)	55 Gordon Street, Huntly AB54 8EQ 01466 793676 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon - Fri 10am - 3pm By appointment only Mon & Fri
Inverbervie		
Inverbervie Outreach – K & M Citizens Advice Bureau	Inverbervie Medical Practice, Church Street, Inverbervie DD10 0RU 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	By appointment only Wed afternoons
Inverurie		
Inverurie Advice Centre (Gordon Rural Action)	49C Market Place, Inverurie AB51 3PY 01467 624421 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	By appointment only Mon, Tue & Thur 10am - 2pm

Organisation	Address & Contact Details	Opening Times
Laurencekirk		
Laurencekirk Outreach - K & M Citizens Advice Bureau	Laurencekirk Health Care Centre, Blackiemuir Avenue, Laurencekirk AB30 1GX 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	By appointment only Thur mornings
Peterhead		
Aberdeenshire Council Money Advice Team	Buchan House, St Peter Street, Peterhead, AB42 1QF 01467 538555 asat.moneyadvice@aberdeenshire.gov.uk	Mon - Fri 9am - 5pm
Peterhead		
Banff & Buchan Citizens Advice Bureau	Townhouse, Broad Street, Peterhead AB42 1BY 01779 471515 bureau@aberdeenshircab.casonline.org.uk www.cas.org.uk/bureaux/banff-and-buchan-citizens-advice-bureau	Mon - Fri 9.30am - 2.30pm (Drop in and telephone)
Compass Point	30 Back Street, Peterhead, AB42 1TE 01779 401644 compass.point@outlook.com	Mon - Fri 10am - 4pm

Organisation	Address & Contact Details	Opening Times
Portlethen		
Portlethen Outreach – K & M Citizens Advice Bureau	Portlethen Outreach, Cookston Road Portlethen, AB12 4QP 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	By appointment only Tue afternoons
Stonehaven		
Kincardine & Mearns Citizens Advice Bureau	9 Cameron Street, Stonehaven AB39 2BL 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	Mon, Wed, Thur & Fri 9.30am - 12pm Wed 2pm - 6pm By appointment only
Strathdon		
Strathdon/Lonach Outreach–South West Aberdeenshire Citizens Advice Bureau	Lonach Hall, Strathdon AB36 8UN 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only 2nd Mon 12.30pm - 1.30pm 4th Mon 11.30am - 1.30pm

Organisation	Address & Contact Details	Opening Times
Tarland		
Tarland Outreach–South West Aberdeenshire Citizens Advice Bureau	MacRobert Hall, The Square, AB34 4YL Appointments upstairs unless disabled access required then downstairs from 12.30 onwards 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only 2nd Mon 12.30pm - 1.30pm 4th Mon 11.30am - 1.30pm
Turriff		
Turriff & District Citizens Advice Bureau	Masonic Building, Gladstone Terrace, Turriff AB53 4AT 01888 562495 advice@turriffcab.casonline.org.uk www.turriffcab.org.uk	By appointment only Drop ins - emergency only Mon - Thur 9.30am - 3.30pm Fri 9:30am - 12 noon

Organisation	Address & Contact Details	Opening Times
Westhill		
South West Aberdeenshire Citizens Advice Bureau	Suite 2, First Floor Offices, Westhill Shopping Centre, Old Skene Road, Westhill AB32 6RL 01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	Mon, Thu, Fri am Specialist appointments only Tue & Wed 9.30am - 3pm Closed for lunch 12.30pm - 1pm Fri 1pm - 3pm drop in and generalist appointments

Organisation	Address & Contact Details	Opening Times
Aberdeenshire		
Aberdeenshire Council Money Advice Team	01467 538555 asat.moneyadvice@aberdeenshire.gov.uk	Mon - Fri 9am - 5pm Phone advice available throughout Aberdeenshire
The Debt Team–South West Aberdeenshire Citizens Advice Bureau	01224 747714 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	Appointments can be made throughout Aberdeenshire
Pension Wise–Pension Advice–South West Aberdeenshire Citizens Advice Bureau	0800 138 3944 enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	Call for appointment. Appointments can be held locally, at CAB offices, and at other advice agencies.
Scottish Legal Board In- Court Advice–Gordon Rural Action	01466 793676 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon - Fri 9am - 5pm Throughout Aberdeenshire
Debt Advice Service– Gordon Rural Action	01466 793676 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon - Fri 9am - 5pm Central and South Aberdeenshire

Organisation	Address & Contact Details	Opening Times
Christians Against Poverty (CAP)–Debt Advice	0800 328 0006 banchory@capuk.org www.capuk.org	By appointment only Mon, Wed & Thur 1pm - 5pm Home visits available in Banchory, Aboyne, Ballater, Tarland, Braemar, Ellon, Inverurie, and Stonehaven
Energy Saving Trust Scotland	0808 808 2282 www.energysavingtrust.org.uk/scotland	Mon - Fri 8am - 8pm / Sat 9am - 5pm Energy Saving Advice
The Money Advice Service	0800 138 7777 www.moneyadvice.service.org.uk	Mon - Fri 8am to 8pm / Sat 9am - 1pm Money/Debt Advice
National Debtline Scotland	0808 808 4000 www.nationaldebtline.co.uk	Mon - Fri 9am - 8pm / Sat 9.30am - 1pm Debt Advice
Step Change	0800 138 1111 www.stepchange.org	Mon - Fri 8am - 8pm / Sat 8am - 4pm Debt Advice
Money Advice Scotland Helpline	0800 731 4722 www.moneyadvice.scotland.org.uk	Mon - Fri 9am - 6pm Money Advice

Organisation	Address & Contact Details	Opening Times
National Agencies		
Christians Against Poverty (CAP)	0800 328 0006 www.capuk.org	Mon - Fri 8.30am - 5pm Debt Advice Home visits available in Banchory, Aboyne, Ballater, Tarland, Braemar, Ellon, Inverurie, and Stonehaven
Shelter Scotland	0808 800 4444 scotland.shelter.org.uk	Mon - Fri 9am - 5pm Housing Advice
The Spark	0808 802 2088 www.thespark.org.uk	Mon - Thu 9am - 9pm / Fri 9am - 5pm / Sat 10am - 2pm Relationship Support and Counselling
The Samaritans	116 123 www.samaritans.org	Available 24 hours every day to discuss any issue off the record



Produced by Aberdeenshire Council GDT24814 April 2018