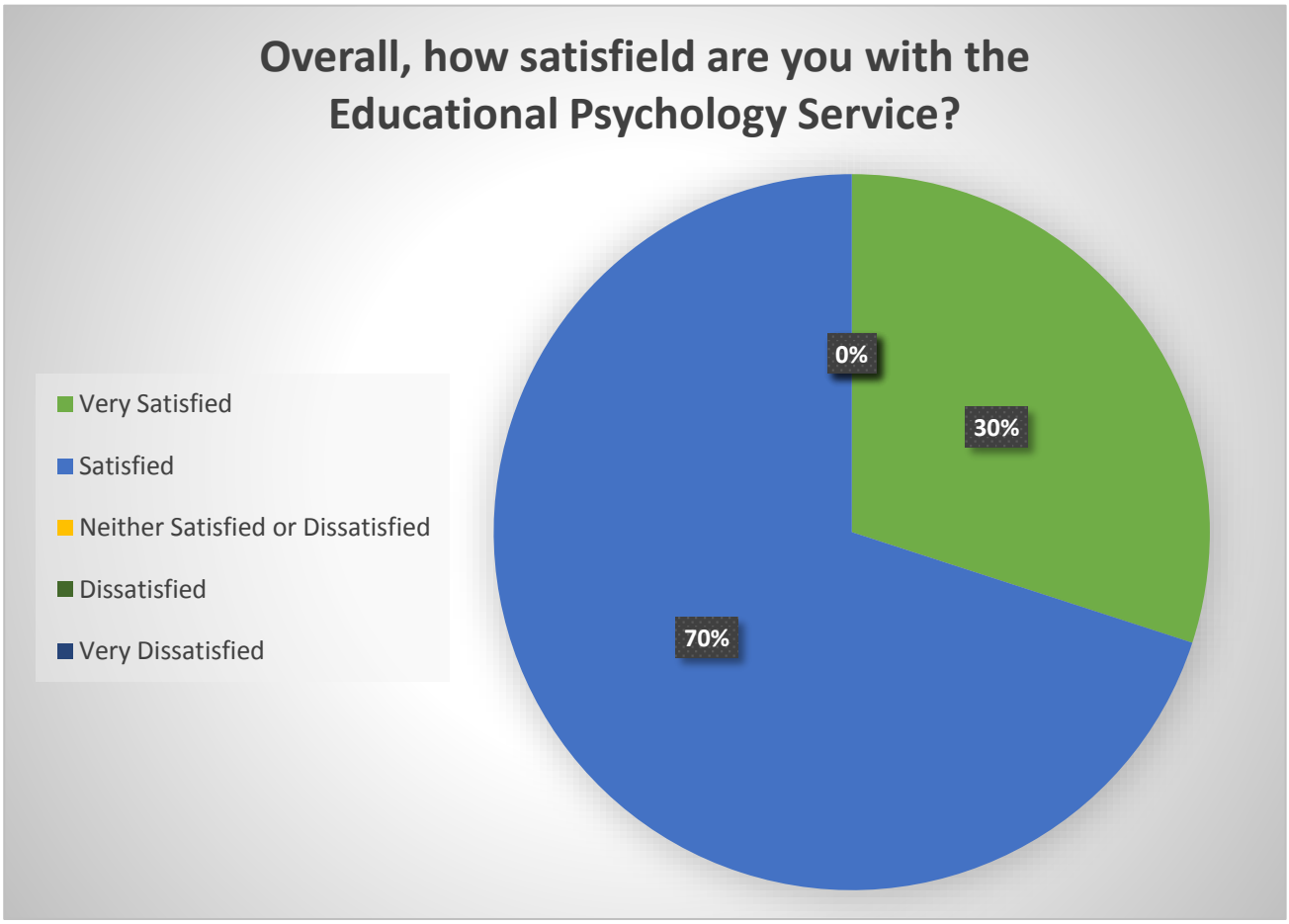
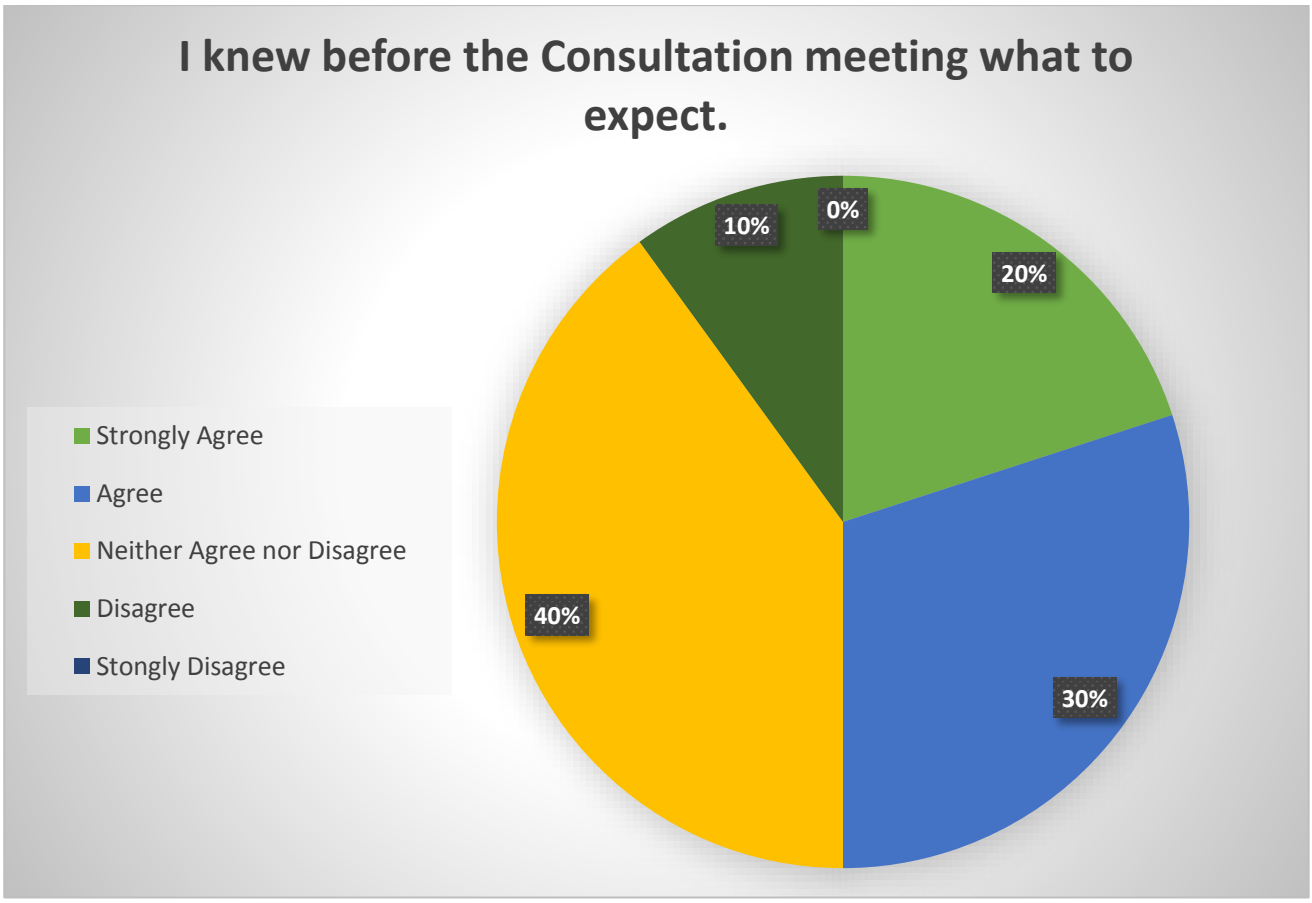
Educational Psychology Service Evaluation
Parent/Carer Survey: May – October 2018

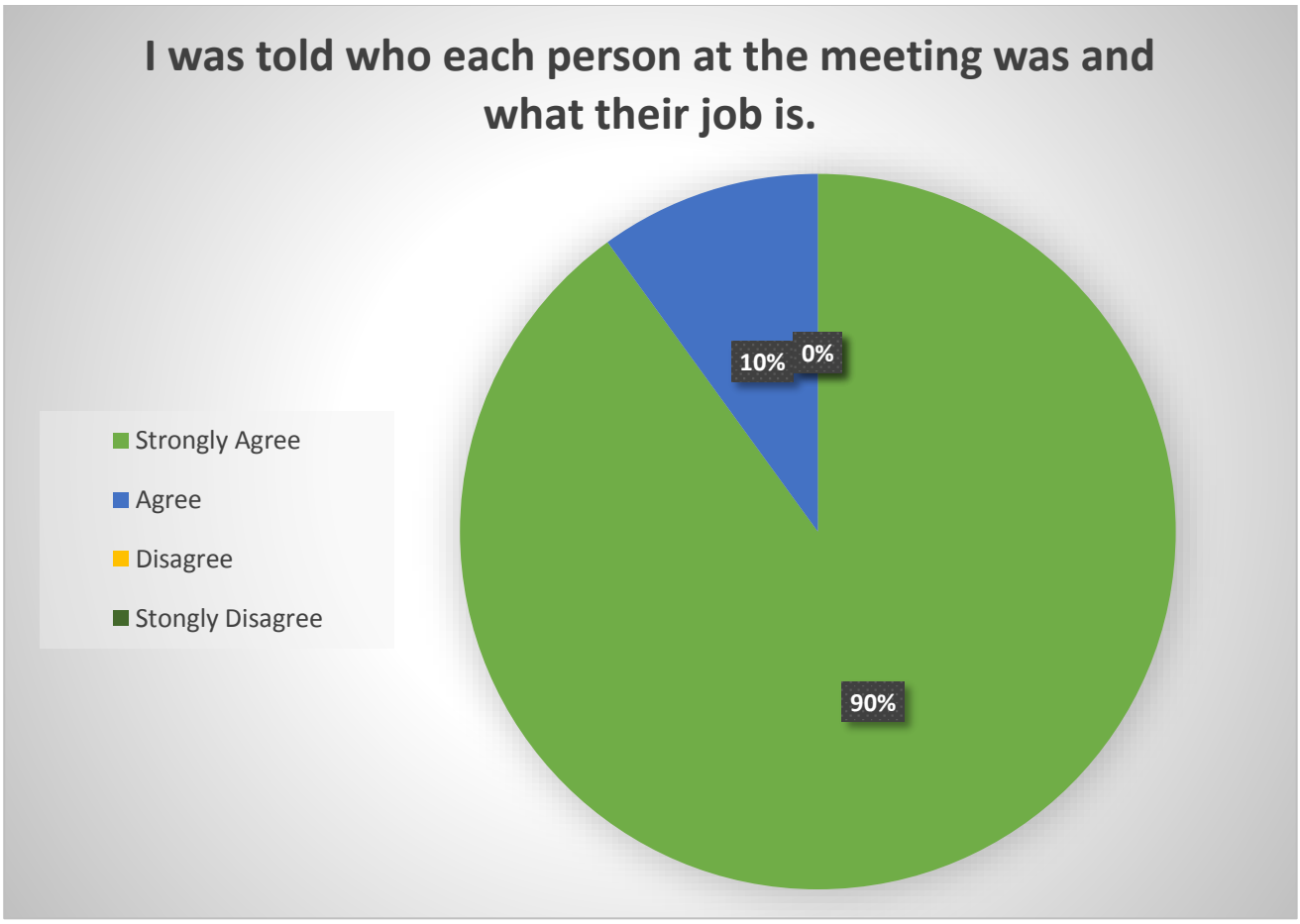
As part of the commitment to continuous improvement within the Educational Psychology Service, feedback is sought from parents/carers who have recently been involved in a Consultation and Follow-Up Consultation with Educational Psychologists from Aberdeenshire Council.

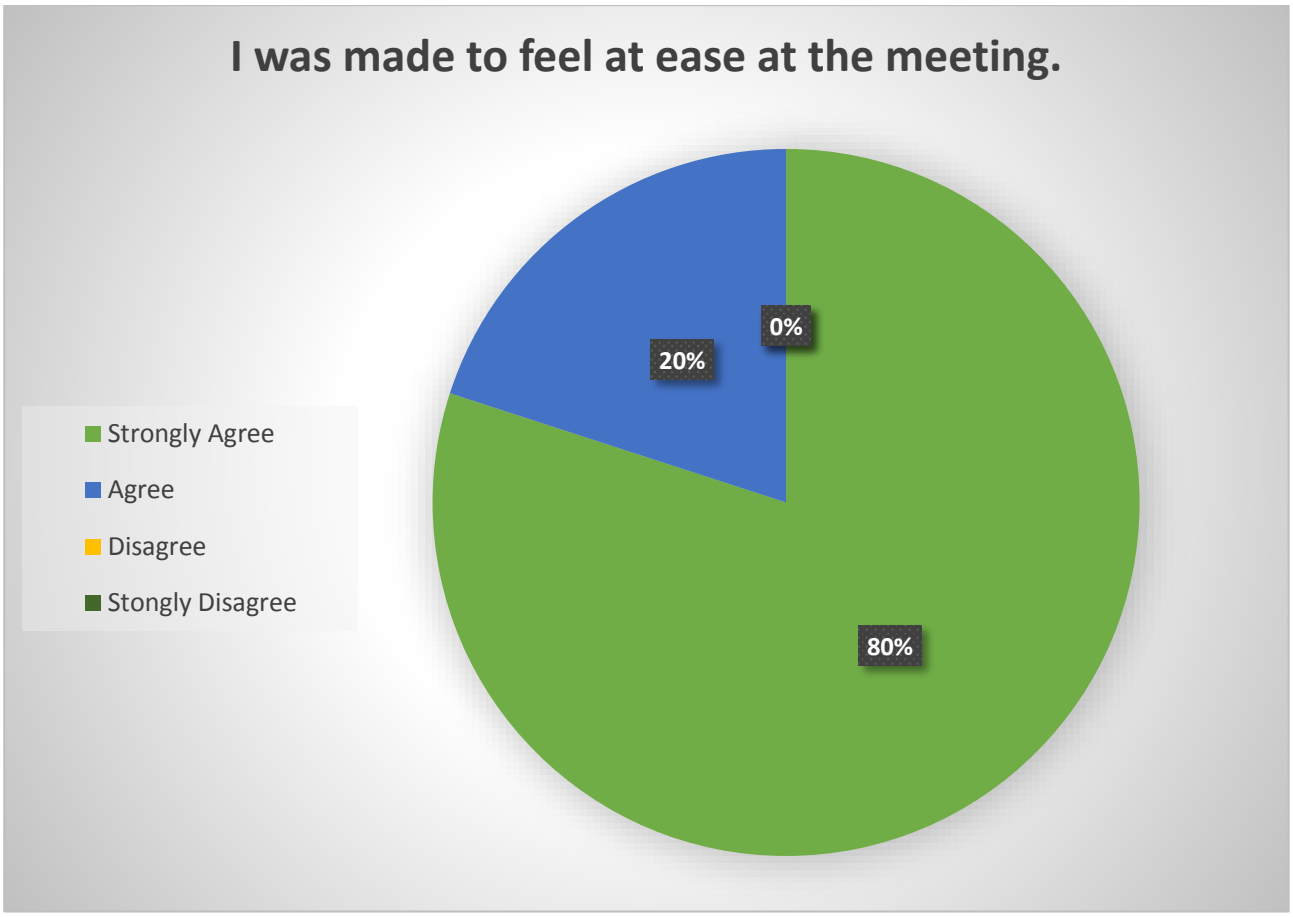
Twice a year parents/carers are asked if they would be willing to participate in a short phone call survey, to offer feedback on the service they have received. Calls last between 5 and 10 minutes comprising mostly of multiple choice questions and an opportunity is given during the survey to offer more in-depth comments.

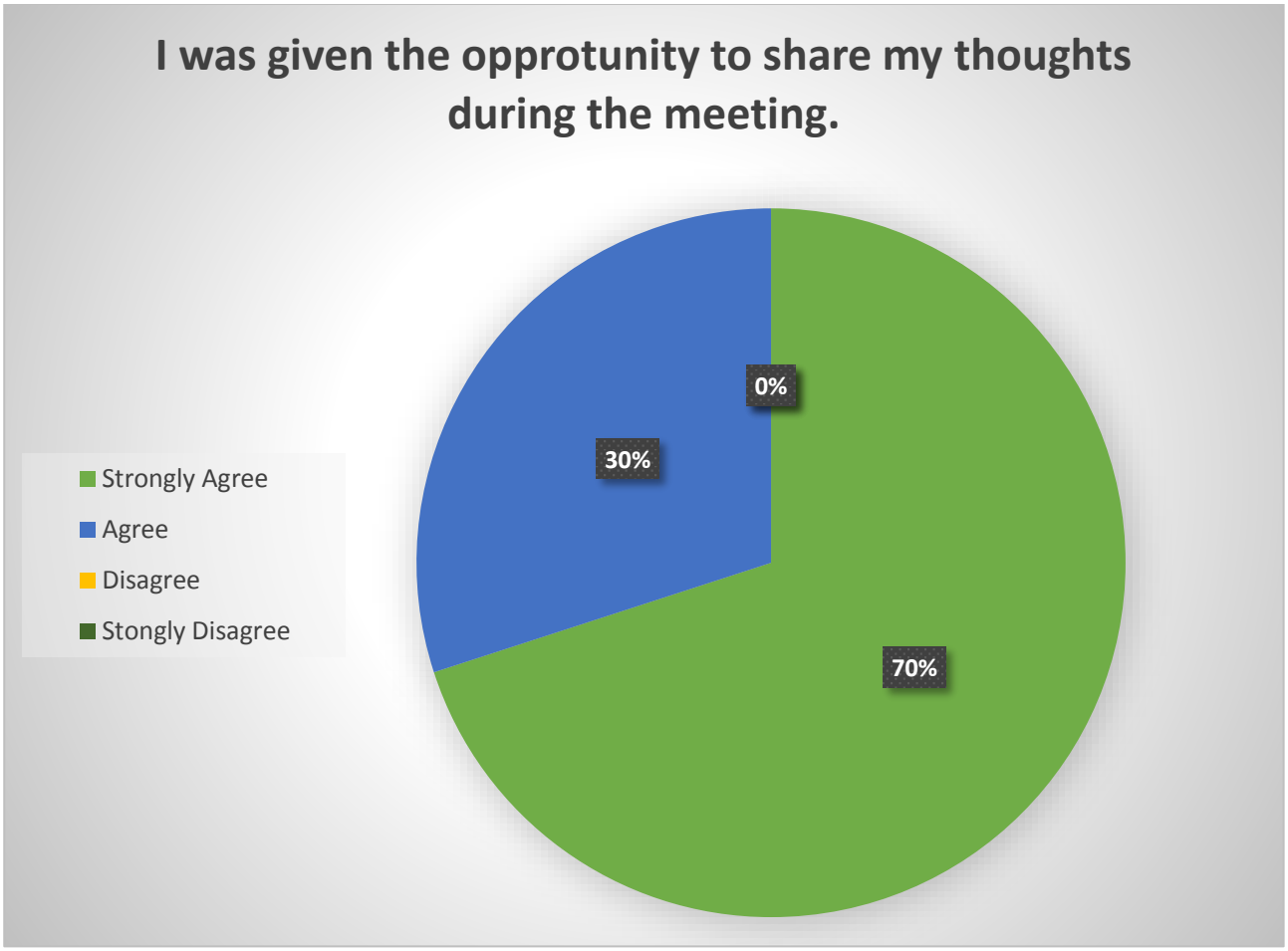
Details of the survey with 10 respondents now follow:

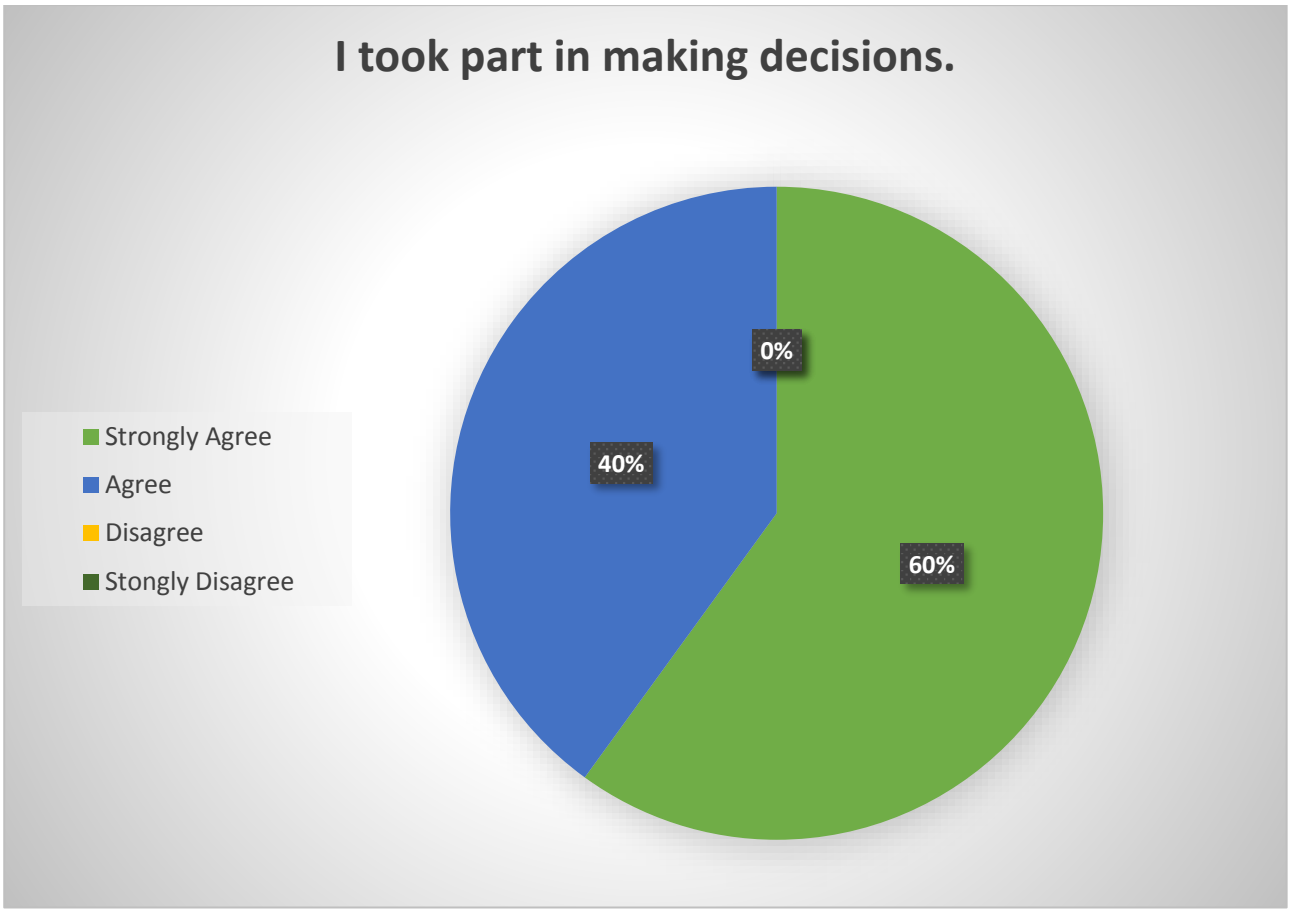


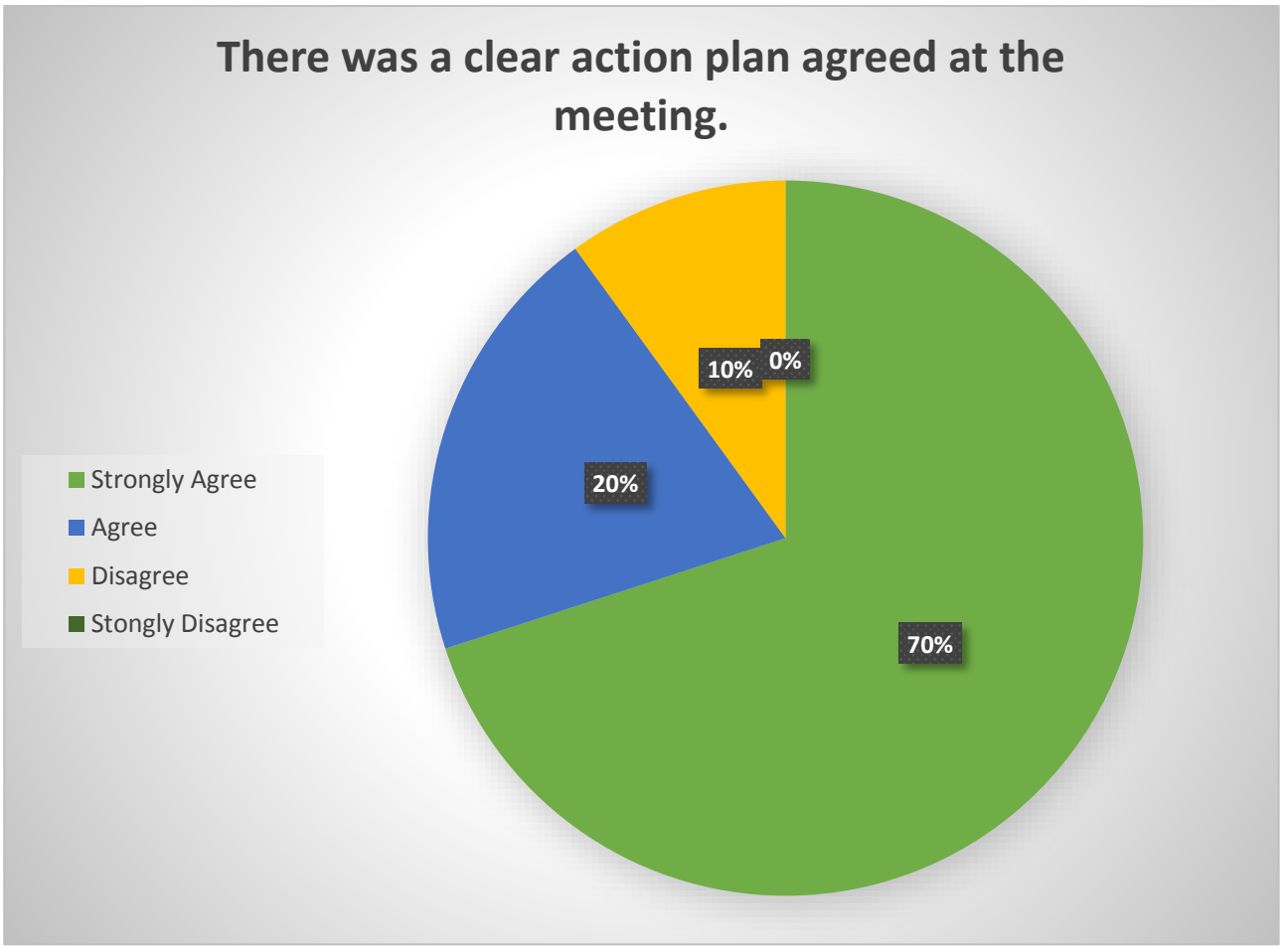

I knew before the Consultation meeting what to expect.
Strongly Agree
Agree
Neither Agree nor Disagree
Disagree
Stongly Disagree
0%
20%
30%
40%
10%

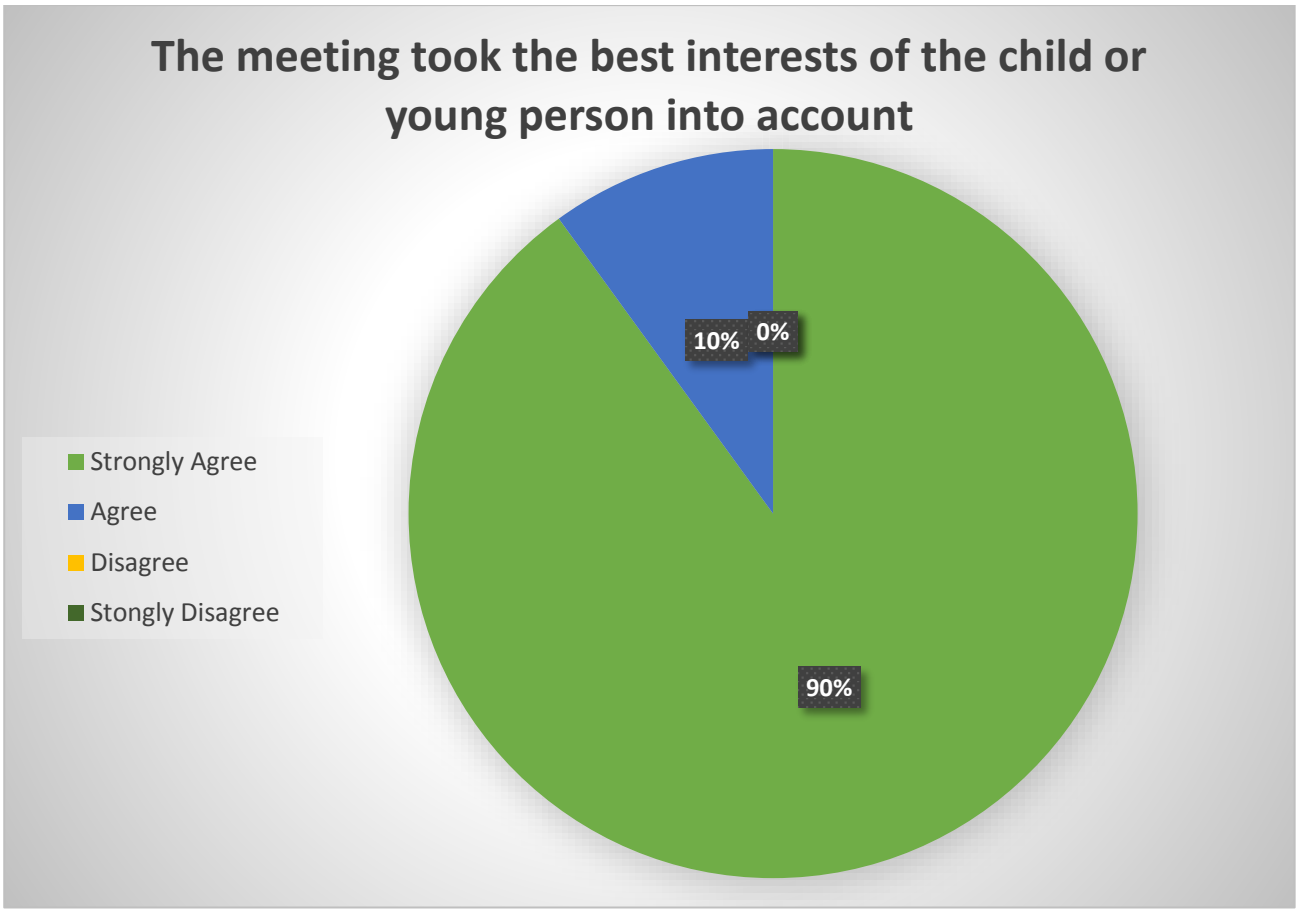

I was told who each person at the meeting was and what their job is.
Strongly Agree
Agree
Disagree
Stongly Disagree
10%
0%
90%

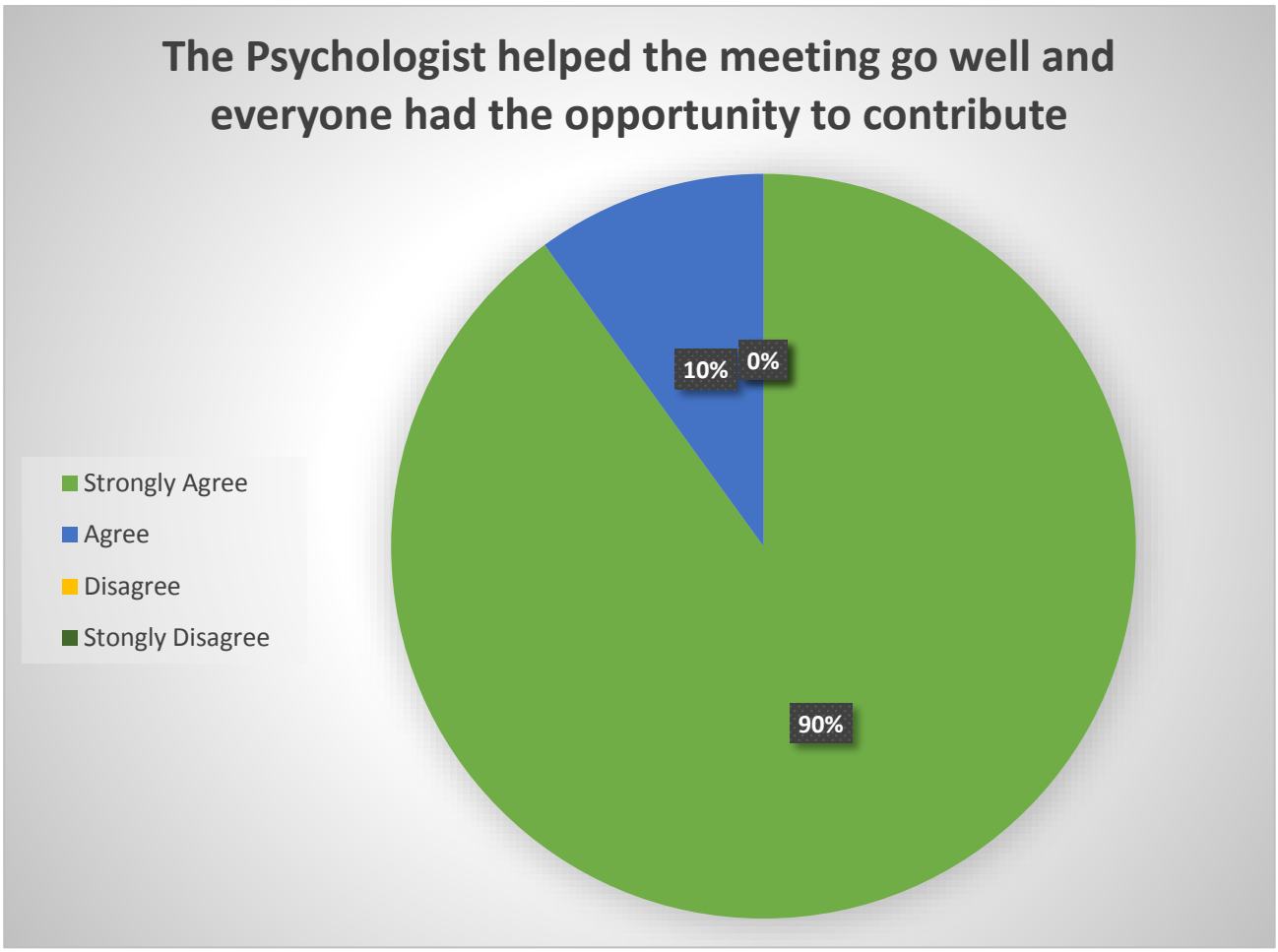

I was made to feel at ease at the meeting.
Strongly Agree
Agree
Disagree
Stongly Disagree
0%
20%
80%

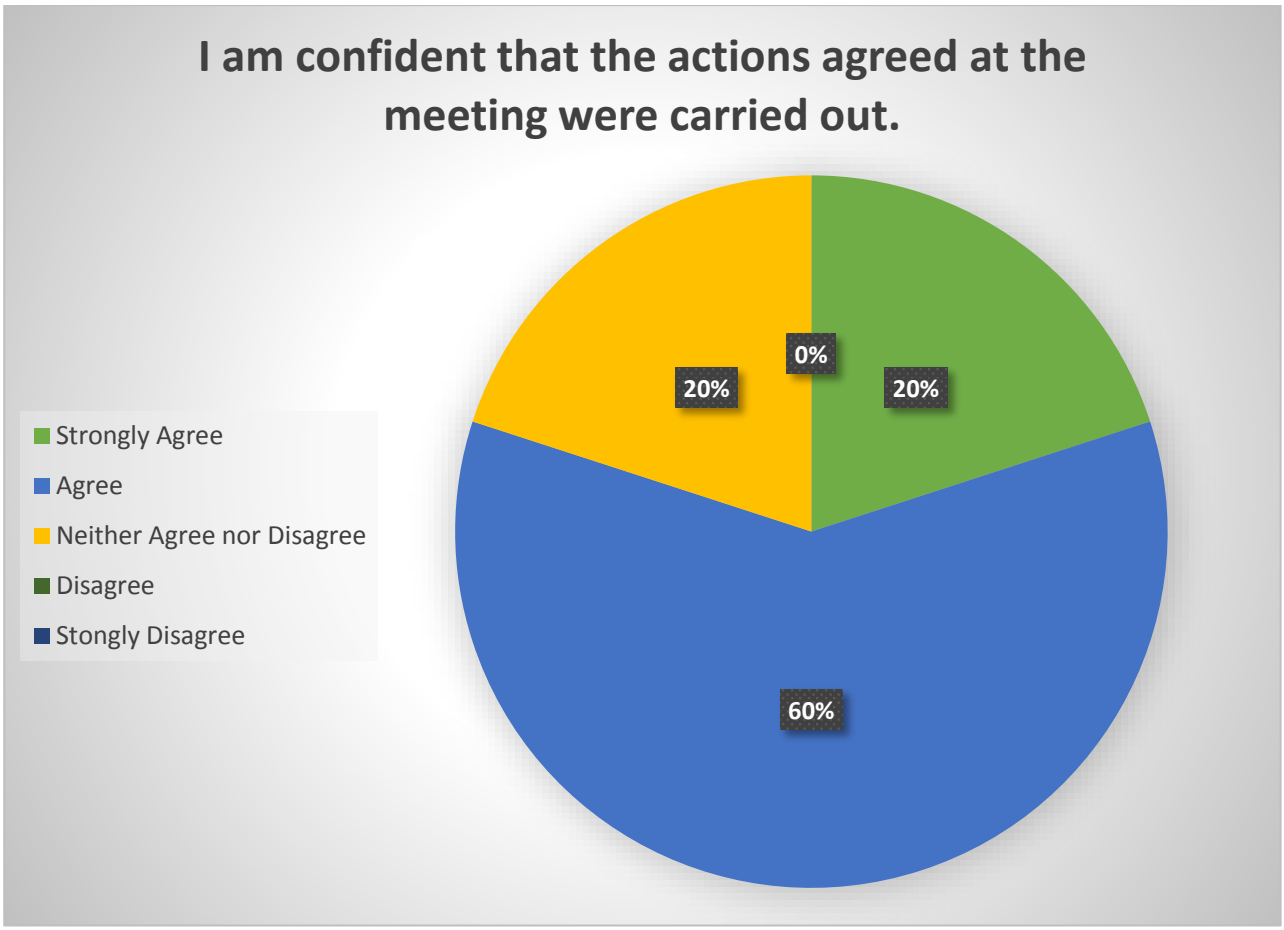

I was given the opprotunity to share my thoughts during the meeting.
Strongly Agree
Agree
Disagree
Stongly Disagree
0%
30%
70%

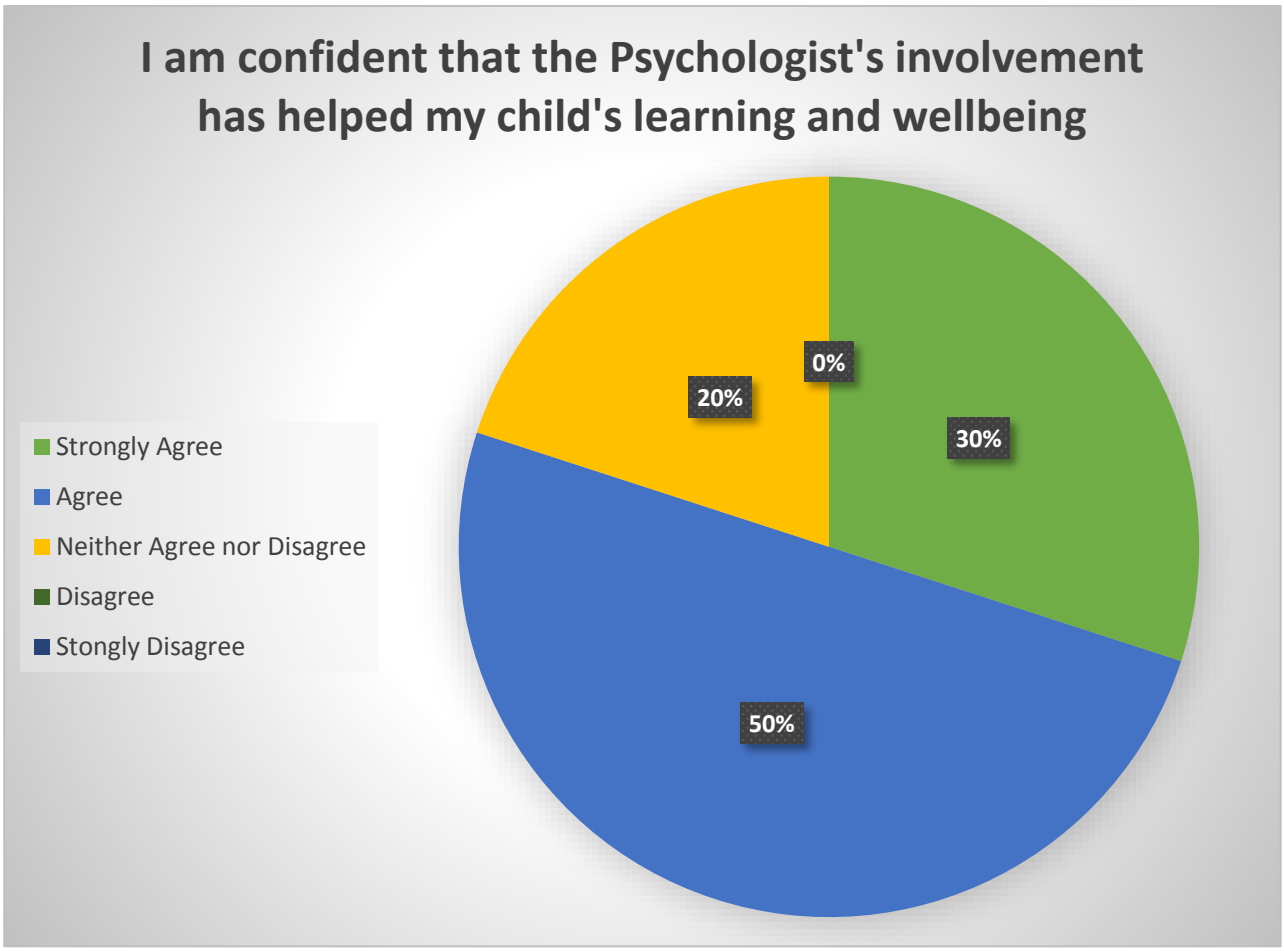

I took part in making decisions.
Strongly Agree
Agree
Disagree
Stongly Disagree
0%
40%
60%


There was a clear action plan agreed at the meeting.
Strongly Agree
Agree
Disagree
Stongly Disagree
10%
0%
20%
70%


The meeting took the best interests of the child or young person into account
10%
0%
90%
Strongly Agree
Agree
Disagree
Stongly Disagree


The Psychologist helped the meeting go well and everyone had the opportunity to contribute
10%
0%
90%
Strongly Agree
Agree
Disagree
Stongly Disagree


I am confident that the actions agreed at the meeting were carried out.
Strongly Agree
Agree
Neither Agree nor Disagree
Disagree
Stongly Disagree
0%
20%
20%
60%


I am confident that the Psychologist's involvement has helped my child's learning and wellbeing
Strongly Agree
Agree
Neither Agree nor Disagree
Disagree
Stongly Disagree
0%
20%
30%
50%