# From mountain to sea

## Request for Waste and Recycling containers 2019/20

<table>
<thead>
<tr>
<th>Contact Details:</th>
<th>Address for bin delivery (if different):</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
<td></td>
</tr>
<tr>
<td>Address:</td>
<td></td>
</tr>
<tr>
<td>Telephone number</td>
<td></td>
</tr>
</tbody>
</table>

### Recycling containers:
- 240L wheeled blue lidded bin (free) □
- 23L outdoor food collection caddy (free) □
- 5L indoor kitchen caddy (free) □

### Waste Container:
- 240L wheeled grey bin (£25.75 / £10.30 discounted) □
- Entitled to discounted rate for waste bin? □

<table>
<thead>
<tr>
<th>Benefit type</th>
<th>Benefit number:........................</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing</td>
<td></td>
</tr>
<tr>
<td>Council Tax</td>
<td></td>
</tr>
</tbody>
</table>

### Payment method:
- Cheque □
- Cash □
- Postal Order □

For card payments call 03456 08 12 07

### Reason for Request:
- New property □
- Stolen/lost container □
- Damaged □

### Damaged Refuse Bin:
- How was the bin damaged: ____________________________________________
- Which part of the bin is damaged: _____________________________________
- Where will the Container be left for exchange:_______________________

RETURN COMPLETED FORM ALONG WITH PAYMENT TO:

Aberdeenshire Council
Infrastructure Services
Waste Management
Unit 7 Harlaw Way
Inverurie, AB51 4SG

FOR OFFICIAL USE ONLY:

Admin:

DateReceived :...............................  Receipt Number :.......................  
Total Cost :.................................  Receipt Sent By .......................
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WHEELED BIN INFORMATION

On receipt of your wheeled bin please note the following:

1. Oiling/greasing of wheels and axles on a regular basis will make the bin easier to move.

2. Do not overload the bin with heavy items such as soil or rubble as this can cause problems with emptying. The maximum weight permitted is 70kg.

3. If your waste bin is damaged by the Council it will be replaced without charge. This will only apply to bins where it is established that the damage was NOT caused by the actions of the user e.g. bin contents too heavy/lack of maintenance, etc.

4. Bins put out for collection MUST be suitable for lifting by the collection vehicle apparatus.

5. Any bin which is a replacement for one which is lost, stolen or vandalised will be charged for.

6. The collection service is a roadside/kerbside collection. If in doubt, contact the Waste Section on the number shown below and we will assist you in locating the best preferred position.

7. Please ensure that your bins are placed out for collection no later than 7 am. Collection times can change on the allocated day without notice. Bins not out when the collection vehicle has arrived will not be returned for.

8. We aim to give a first class service but please be aware, at certain times of year, weather can play a large part in non collection of refuse.

If you have any questions or problems please call our Wasteline number on 03456 08 12 07.

SERVICE POINTS WHERE YOU CAN PAY FOR A WHEELED BIN.
Banff Service Point, Town House, Low Street, Banff, AB45 1AY
Ellon Service Point, 45 Bridge Street, Ellon, AB41 9AA
Huntly Service Point, 25 Gordon Street, Huntly, AB54 8AJ
Peterhead Service Point, Buchan House, St Peter Street, Peterhead, AB42 1QH
Turriff Service Point, Towie House, Manse Road, Turriff, AB53 4AZ
Inverurie Service Point, Gordon House, Blackhall Road, Inverurie, AB51 3WA
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Privacy Notice

Request for Waste & Recycling Containers

The Data Protection Officer can be contacted at Town House, 34 Low Street, Banff, AB45 1AY.
Email: dataprotection@aberdeenshire.gov.uk

Your information is being collected to use for the following purposes:

- To arrange delivery and/or uplift of containers(s)

Your information is: Being collected by Aberdeenshire Council

The Legal Basis for collecting the information is:

<table>
<thead>
<tr>
<th>Personal Data</th>
<th>Special categories of personal data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consent</td>
<td>The data subject has given explicit consent to the processing</td>
</tr>
<tr>
<td>Performance of a Contract</td>
<td>√  Processing is necessary for the purposes of carrying out the obligations of the controller or of the data subject in the field of employment, social security social protection law</td>
</tr>
<tr>
<td>Legal Obligations</td>
<td></td>
</tr>
<tr>
<td>Vital Interests</td>
<td>Processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent</td>
</tr>
<tr>
<td>Task carried out in the Public Interest</td>
<td>Processing relates to personal data which are made public by the data subject</td>
</tr>
<tr>
<td>Legitimate Interests¹</td>
<td>Processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity</td>
</tr>
<tr>
<td></td>
<td>Processing is necessary for reasons of substantial public interest</td>
</tr>
<tr>
<td></td>
<td>Processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment, or the management of health or social care systems</td>
</tr>
</tbody>
</table>

¹ Please see the Privacy Notice Guidance for details of limited use of this ground for processing personal data
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| Processing is necessary for reasons of public interest in the area of **public health** | Processing is necessary for archiving purposes in the **public interest**, scientific or historical research purposes or statistical purposes |

Please tick all that apply

Where the Legal Basis for processing is either Performance of a Contract or Legal Obligation, please note the following consequences of failure to provide the information:

A delivery and/or uplift cannot be arranged

Your information will be shared with the following recipients or categories of recipient:

Not Applicable

Your information will be transferred to or stored in the following countries and the following safeguards are in place:

Not applicable

The retention period for the data is:

2 years

The following automated decision-making, including profiling, will be undertaken:

Not applicable

Please note that you have the following rights:

- to withdraw consent at any time, where the Legal Basis specified above is Consent;
- to lodge a complaint with the Information Commissioner's Office (after raising the issue with the Data Protection Officer first);
- to request access to your personal data;
- to data portability, where the legal basis specified above is:
  (i) Consent; or
  (ii) Performance of a Contract;
- to request rectification or erasure of your personal data, as so far as the legislation permits.