Trade Waste - How to pay your invoice

Payment Information

Payment can be made by any of the following methods:

Direct Debit

Direct Debit is the quick and easy way to pay. Please phone 01467 535953 to request a Direct Debit Mandate. Please ensure you have your Account Number and Invoice Reference to hand before phoning.

Pay Online

Payment can be made online at www.aberdeenshire.gov.uk/pay

Pay by Phone

Payment can be made by debit or credit card 24 hours a day, 7 days a week by telephoning our Automated Telephone Payment (ATP) Service on 03456 08 12 01. Please ensure you have your Account Number and Invoice Reference to hand before phoning.

By BACS

Please pay to the Clydesdale Bank, 1 Queens Cross, Aberdeen AB15 4NU
Sort code 82-60-11, for the credit of Aberdeenshire Council, Bank Account 70002089.
Please quote your Customer Account Number and Invoice Reference on all payments.

Please forward all BACS remittances to the following address:
Aberdeenshire Council – Business Services, Income Management, Viewmount, Arduthie Road, Stonehaven AB39 2DQ or email to FIBankrec@aberdeenshire.gov.uk

At a Local Collection Office or Service Point

Payment can be made by Cash, Cheque, Credit or Debit Card at any of the collection offices and service points shown below, quoting your Customer Account Number and Invoice Reference. Offices are open Monday to Friday at the times shown.

- Towie House, Manse Road, Turriff AB53 4AY - 8.45am to 1pm
- 45 Bridge Street, Ellon AB41 9AA - 8.45am to 12.30pm and 1.30pm to 5pm, (Closed Thurs and Fri)
- Buchan House, St Peter Street, Peterhead AB42 1QF – 8.45am to 5pm
- Gordon House, Blackhall Road, Inverurie AB51 3WA – 8.45am to 5pm
- 88 Commerce Street, Fraserburgh, AB43 9LP – 9am to 4.30pm
- 16-22 Allardice Street, Stonehaven AB39 2BR - 9am to 4.30pm
- 25 Gordon Street, Huntly AB54 8EQ – 8.45am to 5pm (closed Wednesdays 12.30pm -1.30pm)
- Town House, 34 Low Street, Banff AB45 1AY – 8.45am to 5pm

These opening times are correct as at 4/11/19. You can check these times at https://www.aberdeenshire.gov.uk/contact-us/reach-a-council-office/#service.

By Post

Please send your cheque to one of the Council Offices detailed above. Cheques should be crossed and made payable to “Aberdeenshire Council”. Please quote your Customer Account Number and Invoice Reference on the reverse of the cheque. Please do not send cash by post.

Wasteline 03456 08 12 07
www.aberdeenshire.gov.uk/waste

Updated November 2019