# **Aberdeenshire Council**

# Integrated Impact Assessment

### Budget proposal 2024/25

Assessment ID	IIA-001652
Lead Author	Fiona McCallum
Service Reviewers	Michelle Milne
Approved By	Kate Bond
Approved On	Tuesday October 10, 2023
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#### 1. Overview

This document has been generated from information entered into the Integrated Impact Assessment system.

This budget proposal relates to the removal of four vacant posts from the Customer Services team generating a saving of £132K.

During screening 0 of 10 questions indicated that detailed assessments were required, the screening questions and their answers are listed in the next section. This led to 0 out of 5 detailed impact assessments being completed. The assessments required are:

In total there are 0 positive impacts as part of this activity. There are 0 negative impacts, all impacts have been mitigated.

A detailed action plan with 0 points has been provided.

This assessment has been approved by kate.bond@aberdeenshire.gov.uk.

The remainder of this document sets out the details of all completed impact assessments.

# 2. Screening

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Could your activity / proposal / policy cause an impact in one (or more) of the identified town centres?	No
Would this activity / proposal / policy have consequences for the health and wellbeing of the population in the affected communities?	No
Does the activity / proposal / policy have the potential to affect greenhouse gas emissions (CO2e) in the Council or community and / or the procurement, use or disposal of physical resources?	No
Does the activity / proposal / policy have the potential to affect the resilience to extreme weather events and/or a changing climate of Aberdeenshire Council or community?	No
Does the activity / proposal / policy have the potential to affect the environment, wildlife or biodiversity?	No
Does the activity / proposal / policy have an impact on people and / or groups with protected characteristics?	No
Is this activity / proposal / policy of strategic importance for the council?	No
Does this activity / proposal / policy impact on inequality of outcome?	No
Does this activity / proposal / policy have an impact on children / young people's rights?	No
Does this activity / proposal / policy have an impact on children / young people's wellbeing?	No

## 3. Impact Assessments

Children's Rights and Wellbeing	Not Required
Climate Change and Sustainability	Not Required
Equalities and Fairer Scotland Duty	Not Required
Health Inequalities	Not Required
Town Centre's First	Not Required

#### 4. Justification

This proposal relates to the removal of four FTE posts from the Customer Services team. Due to a regular turnover of staff within Customer Services these posts have recently become vacant. It is not intended to fill these vacancies in order to realise these savings.

This saving represents a 10% reduction in front-line Customer Service staffing. Customer Services will continue to implement improvements to manage any adverse impact on customer service delivery.

There will be no impact on groups with protected characteristics or groups experiencing poorer socio-economic outcomes as a result of this proposal.