

How to Pay



To set up a direct debit visit our website:

<https://www.aberdeenshire.gov.uk/council-tax/ways-to-pay/#dd>



Online or one-off card payment: <https://online.aberdeenshire.gov.uk/Payments/council-tax/>

Contact our automated payment line on 0300 456 0634 (Choose option 1)



Post Office or Paypoint Locations:

Please take this notice to your local Post Office or Paypoint location and make a payment.



To avoid recovery action being taken, payment must be made on or before the due date(s) on the front of this bill. If you have difficulty paying this bill, or you fall behind with your payments, please contact a member of the Income Recovery Team by email on income.recovery@aberdeenshire.gov.uk

Change(s) in your Circumstances

Report changes online, (24/7, 365 days a year) at <https://www.aberdeenshire.gov.uk/council-tax/report-a-change/>
Examples of the types of change(s) which require to be reported are as follows:

- If you move out of or into the property
- If a young person in your household becomes 18 years of age
- If your surname has changed
- If you buy or sell your property

Information provided by you for the purpose of determining Council Tax Liability will be used and stored by Aberdeenshire Council in accordance with the General Data Protection Regulation and the Data Protection Act 2018. More information can be found at [Service specific privacy policies - Aberdeenshire Council](#)

Reductions and Applications

APPLYING FOR COUNCIL TAX DISCOUNTS AND EXEMPTIONS: For more information on Council Tax discounts and exemptions, and how to apply visit <https://www.aberdeenshire.gov.uk/council-tax/exemption-or-discount/>

APPLYING FOR COUNCIL TAX REDUCTION (CTR) (Formerly Council Tax Benefit): For more information on CTR and how to apply online, visit <https://www.aberdeenshire.gov.uk/benefits-and-grants/welfare-reform/council-tax-reduction>

Water & Wastewater

Scottish Water are responsible for setting these charges and a leaflet explaining the level of charges can be found at www.scottishwater.co.uk/unmeteredcharges. Further information on Water & Waste Water charges can be obtained by contacting Scottish Water on 0800 0778 778 or by email on help@scottishwater.co.uk. Alternatively, visit their website at www.scottishwater.co.uk

Appeals

Valuation Appeals – The Grampian Assessor decides the Valuation Bands of all Domestic Dwellings. If you have any query on the band of your property you should contact the Assessors Department on 01224 068400 or visit their website at www.grampian-vjb.gov.uk

Liability Appeals – If you disagree with the amount you are being asked to pay, or you do not think you are responsible for paying this bill, please contact a member of the Council Tax Team.

Information

Details of the Council's Budget, including how much is raised by Council Tax and how it is spent can be found online at www.aberdeenshire.gov.uk/council-and-democracy/our-budget/

Contact Us

- By **telephone**: 0345608 12 01
- By **email**: council.tax@aberdeenshire.gov.uk
- By **post**: Aberdeenshire Council, PO Box 18533, Inverurie, AB51 5WX